## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Hanafy Meleis Application No.: 09/910,555 Filing Date: July 20, 2001 Confirmation No. 3472 Examiner: Patel, Dhairya A

Group Art Unit: 2451

For: NETWORK MODELS, METHODS, AND COMPUTER PROGRAM PRODUCTS FOR MANAGING A SERVICE INDEPENDENT OF THE UNDERLYING NETWORK TECHNOLOGY

Date: September 17, 2010

Mail Stop RCE Commissioner for Patents Box 1450 Alexandria, VA 22313-1450

## INFORMATION DISCLOSURE STATEMENT COVER LETTER

Sir:

Atta	ached is	an Information Disclosure Statement listing of documents, together with a copy of any
isted foreig	ın pateni	t document and/or non-patent literature. A copy of any listed U.S. patent and/or U.S.
patent application publication is not provided herewith in accordance with 37 C.F.R. § 1.98(a)(2)(ii).		
$\boxtimes$	In acco	rdance with 37 CFR 1.97(b), the information disclosure statement is being filed:
	☐ (1)	within three months of the filing date of a national application other than a continued
		prosecution application under §1.53(d);
	□ (2)	within three months of the date of entry of the national stage as set forth in §1.491 in an
		international application;
	(3)	before the mailing of a first Office Action on the merits; or
	<b>(</b> 4)	before the mailing of a first Office Action after the filing of a request for continued
		examination under §1.114.
	In acco	rdance with 37 CFR 1.97(c), the information disclosure statement is being filed after the
period specified in 37 CFR 1.97(b) above, but before the mailing date of any of a final action under §1.113, a		
notice of allowance under §1.311, or an action that otherwise closes prosecution in the application, and is		
accompanied by <u>one</u> of the following:		
	□ (1)	The statement specified under 37 CFR 1.97(e), as follows:
		☐ Each item of information contained in the information disclosure statement was
first cited in any communication from a foreign patent office in a counterpart foreign		
application not more than three months prior to the filing of the information disclosure		
statement; <u>or</u>		
		☐ No item of information contained in the information disclosure statement was
	cite	ed in a communication from a foreign patent office in a counterpart foreign application,
	and	d, to the knowledge of the person signing the certification after making reasonable inquiry
	no	item of information contained in the information disclosure statement was known to any
	ind	ividual designated in §1.56(c) more than three months prior to the filing of the information
	dis	closure statement: <b>or</b>

Application No.: 09/910,555 Filing Date: July 20, 2001 Page 2 of 2  $\square$  (2) The fee set forth in §1.17(p); In accordance with 37 CFR 1.97(d), the information disclosure statement is being filed after the period specified in 37 CFR 1.97(c) above, but on or before payment of the issue fee, and is accompanied by **both** of the following: (1) The statement specified under 37 CFR 1.97(e), as follows: That each item of information contained in the information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement; or ☐ That no item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to the filing of the information disclosure statement; and  $\square$  (2) The fee set forth in §1.17(p); In accordance with 37 CFR 1.97(g), the information disclosure statement shall not be construed as a representation that a search has been made. In accordance with 37 CFR 1.97(h), the information disclosure statement shall not be construed to be an admission that the information cited in the statement is, or is considered to be, material to patentability as defined in §1.56(b). The Director is hereby authorized to charge the fee specified in 37 C.F.R. § 1.17(p), and any fee deficiency or credit any overpayment, to Deposit Account No. 50-0220; or No fee is believed due. However, the Director is hereby authorized to charge any deficiency or credit any overpayment to Deposit Account No. \$0-0220. D. Scott Moore Registration No. 42,011 Myers Bigel Sibley & Sajovec, P.A. P. O. Box 37428 Raleigh, North Carolina 27627 Telephone: (919) 854-1400 Facsimile: (919) 854-1401 Customer/No. 20792 CERTIFICATION OF TRANSMISSION I hereby/certify that this correspondence is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4) to the U.S. Patent and Trademark Office on September 17, 2010.

Kirsten S. Carlos

In re: Hanafy Meleis